FEDERAL AFFILIATIONS

17. Does the institution have:
   a. Federal Reserve System membership?  
   b. Federal Home Loan Bank membership?  
   c. Deposit Insurance by FDIC? 

18. Is the institution making use of credit facilities available through Federal affiliations?  

19. Extent of borrowings or advances:  

20. Attitude toward Federal program:  
   Friendly and cooperative.

GENERAL OPERATIONS

21. Discuss collection methods including percentage of loans delinquent and define such delinquency:
   By billing and voluntary payment or by mail. Delinquencies followed up by letter and personal interview.

22. Growth in deposits during the last 12 months:  
   Annual interest rate paid on savings and time deposits:  

23. General history of operations since 1929: 

24. Summarize interview with officer contacted: (See separate instructions)
   For information not given above, see San Francisco Survey Report, Appendix Pages 48, 49, 50, and 51.

Agent's Note: The figures set forth under No. 12 above are as of April 1st and aggregate $13,633,500; this indicates a loss in loan account of $1,678,200 since January 1, 1937 when the total loan account in Alameda County was $15,311,700. It was not feasible to obtain the loans made by the 12 branches in Alameda County for the first three months of 1937.

(If there is not sufficient space on this form to adequately cover any particular point, continue your remarks on an additional page, immediately following and key the same to this form.)